

# Janelle (Jan) M. Zauha

**MSU Library**  
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**Bozeman, MT 59717-3320**

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**EDUCATION** 1993 MA University of Iowa  
Library and Information Science

1989 MA Clark University  
Literature, English, Thesis: Emily Dickinson and the Cult of True Womanhood

1984 BA Boise State University  
English, General (Cum Laude)

**RANK** Professor

**EXPERIENCE** 7/95-present The Library, Montana State University, Bozeman, MT  
Learning & Research Services co-leader (1/14- )  
Reference Librarian (7/08- )  
Library Instruction Coordinator (7/07-6/08)  
Reference Librarian (1/07-6/07)  
Reference Team Leader (12/00-12/06)  
Reference and Information Resource Development Librarian (Collection  
Development) (1/00-11/00)  
Electronic Information Coordinator & Reference Librarian (7/96-12/99)  
Reference Librarian (8/95-6/96)

8/93-7/95 University of Michigan Graduate Library, Ann Arbor, MI  
Documents and Data Support Librarian, Research Library Residency Program

6/92-8/92 Library of Congress, Washington, DC  
Junior Fellow, Serials and Government Publications Division

10/91-7/93 University of Iowa, Iowa City, IA  
Grants Research Assistant, College of Liberal Arts Grants Office (part-time)

6/90-9/91 US Courts, 9th Circuit Library, Boise, ID  
Library Technician (part-time)

8/89-6/91 Boise State University, Boise, ID  
Writing 101 Special Lecturer, Dept. of English (full-time adjunct faculty)

9/85-9/88 Clark University, Worcester, MA  
Writing Instructor, College of Continuing and Professional Ed (9/87-1/88)  
Writing Instructor and Teaching Assistant, Dept. of English (9/85-9/88)  
Library Assistant, Circulation, Goddard Library (1/88-7/88) (part-time)

9/75-12/79 Boise Public Library, Boise, ID  
Page, Youth Services (9/75-9/76 & 12/77-12/79) (part-time)  
Clerk, Circulation (12/76-12/77) (full-time)

## RESEARCH AND CREATIVE ACTIVITY

### Book Chapters

"Instruction in the English Language and Literature Curriculum," in *Information Literacy Instruction that Works: A Guide to Teaching by Discipline and Student Population*. 2<sup>nd</sup> edition. Ed. Patrick Ragains. ALA Neal-Schuman, 2013, pp. 99-124 (invited, significantly revised)

"Instruction in the English Language and Literature Curriculum," in *Information Literacy Instruction that Works: A Guide to Teaching by Discipline and Student Population*. Ed. Patrick Ragains. Neal-Schuman, Fall 2006, pp. 111-27. (invited)

"Biography" in *Magazines for Libraries*. 10th edition. Edited by Bill Katz and Linda Sternberg Katz. New Providence, NJ: R.R. Bowker, 2000, pp 234-36. (significantly revised)

"Biography" in *Magazines for Libraries*. 9th edition. Edited by Bill Katz and Linda Sternberg Katz. New Providence, NJ: R.R. Bowker, 1997, pp 217-19.

"Index" in *Symbols of Ideal Life: Social Documentary Photography in America, 1890-1950*. By Maren Stange. New York: Cambridge University Press, 1989, pp 179-190.

### Refereed Articles

"Out West and Down Under: New Geographies for Staff Development," with Garry Potter, Victoria University Library, Melbourne, *Library Management* 30:8/9 (2009). 549-60.

"The Observant I: Self-Assessment and the Evaluation of Library Leadership Development," in *Continuing Professional Development: Pathways to Leadership in the Library & Information World. Seventh World Conference on Continuing Professional Development and Workplace Learning for the Library and Information Professions, August 14-16, 2007, Johannesburg, South Africa* [International Federation of Library Associations and Institutions]. Ed. Ann Ritchie. Munich: K.G. Saur, 2007. 216-32.

"Leadership Training for All: Providing Opportunities for Degreed and Non-Degreed Librarians in a Regional Institute," in *Continuing Professional Development – Preparing for New Roles in Libraries: A Voyage of Discovery. Sixth World Conference on Continuing Professional Development and Workplace Learning for the Library and Information Professions, August 10-13, 2005, Oslo, Norway* [International Federation of Library Associations and Institutions]. Ed. Paul Genoni and Graham Walton. Munich: K.G. Saur, 2005. 245-55.

"Options for Fiction Provision in Academic Libraries: Book Lease Plans," *Acquisitions Librarian* 19:1 (Spring 1998), 45-54. (Reprinted in: *Fiction Acquisition/Fiction Management: Education and Training*. Edited by Georgine N. Olson. Binghamton, NY: Haworth Press, 1998)

"The Dirty Details of Gopher Maintenance: The University of Michigan and Department of Commerce Economic Data," *Internet Reference Services Quarterly* 1:1 (Spring 1996), 107-120.

### Other Articles

"Reading the Region 2012-2013: Award Books, Award Programs, and the Latest Winning Titles from Around the PNLA Region," *PNLA Quarterly*, 78:1 (Fall 2013). ([www.pnla.org/assets/documents/Quarterly/pnlaq78-1fall2013.pdf](http://www.pnla.org/assets/documents/Quarterly/pnlaq78-1fall2013.pdf))

"Reading the Region 2011-2012: Award Books, Award Programs, and the Latest Winning Titles from Around the PNLA Region," *PNLA Quarterly*, 77:1 (Fall 2012). (Web: [unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ77-1.htm](http://unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ77-1.htm))

“Reading the Region 2010-2011: Award Books, Award Programs, and the Latest Winning Titles from Around the PNLA Region,” *PNLA Quarterly*, 76:1 (Fall 2011). (Web: [unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ76-1.htm](http://unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ76-1.htm))

“Reading the Region 2009-2010: Award Books, Award Programs, and the Latest Winning Titles from Around the PNLA Region,” *PNLA Quarterly*, 75:1 (Fall 2010), 5-11. (Web: [unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ75-1.htm](http://unllib.unl.edu/LPP/PNLA%20Quarterly/PNLAQ75-1.htm))

“Reading the Region 2008-2009: Award Books, Award Programs, and the Latest Winning Titles from Around the PNLA Region,” *PNLA Quarterly*, 74:1 (Fall 2009), 25-32. (Web: [pnla.org/quarterly/Fall2009/PNLAQ74-1fall2009.pdf](http://pnla.org/quarterly/Fall2009/PNLAQ74-1fall2009.pdf))

“Reading the Region 2007-2008: Award Books from the Pacific Northwest,” *PNLA Quarterly*, 73:1 (Fall 2008), 24-6. (Reprinted: Web: [www.pnla.org/quarterly/Fall2007/PNLA\\_Fall07.pdf](http://www.pnla.org/quarterly/Fall2007/PNLA_Fall07.pdf))

“Turned on and Tuned In? Professional Side Effects of a Library Leadership Institute.” *PNLA Quarterly*, 71:3. (Spring 2007), 6-11. (Web: [www.pnla.org/quarterly/Spring2007/PNLAApr07.pdf](http://www.pnla.org/quarterly/Spring2007/PNLAApr07.pdf))

“Reading the Region: Award Books from the Pacific Northwest,” *PNLA Quarterly*, 71:1 (Fall 2006), 5-7. (Web: [www.pnla.org/quarterly/Fall2006/Fall2006.pdf](http://www.pnla.org/quarterly/Fall2006/Fall2006.pdf))

“Knowing Our Next Leaders: A Snapshot of Participants in the 2004 PNLA Leadership Institute,” *PNLA Quarterly*, 69:2 (Winter 2005), 4-5. (Web: [www.pnla.org/quarterly/Winter2005/PNLA\\_Winter04\\_05.pdf](http://www.pnla.org/quarterly/Winter2005/PNLA_Winter04_05.pdf))

“Library Intranets as Knowledge Management Tools: Box of Tricks or Box of Junk?” *PNLA Quarterly* 68:1 (Fall 2003), 9-10, 23. (Web: [www.pnla.org/quarterly/Fall2003/fall2003.pdf](http://www.pnla.org/quarterly/Fall2003/fall2003.pdf))

“You CAN Get There From Here! A Marketing and Public Relations Program for Montana Libraries,” *Public Libraries* 42:2 (March/April 2003), 117-21. (invited)

"My First Library Job, or, Of Gerbils and (Wo)Men: Lessons Learned at the Library," *PNLA Quarterly* 66:3 (Spring 2002), 20, 24.

"Relevancy and Libraries in the Consumer Age," with Sue Samson, University of Montana Mansfield Library, and Cindy Christin, Bozeman Public Library, *PNLA Quarterly* 66:1 (Fall 2001), 8-14.

"Academic Libraries Enriched by Friends," with Linda Wyckoff, *PNLA Quarterly* 64:3 (Spring 2000), 14-15. (Web: [www.pnla.org/quart/Spring2000/friends.htm](http://www.pnla.org/quart/Spring2000/friends.htm))

"Applied Science & Technology Plus," *Database* 21:2 (April/May 1998), 56-60.

"Scientific Data and Social Science Data Libraries," with David Barber, *IASSIST Quarterly* 19:4 (Winter 1995), 4-6.

"Recreational Reading in Academic Browsing Rooms: Resources for Readers' Advisory," *Collection Building* 12:3-4 (1993), 57-62. (Reprinted in: *Developing Readers' Advisory Services: Concepts and Commitments*. Edited by Kathleen De La Pena McCook and Gary O. Rolstead. New York: Neal-Schuman, 1993)

### Columns

“Teaching Matters: Developing as a Teacher/Librarian,” *Communications in Information Literacy*. A regular column co-edited with Patrick Ragains. 2008 - . (Web: [www.comminfolit.org/index.php/cil](http://www.comminfolit.org/index.php/cil))

“Teaching Matters: Peering Into the Writing Center: Information Literacy as a Collaborative Conversation” 8:1 (2014). (forthcoming, submitted December 2013)  
“Teaching Matters: Is There a Text in This Class?” 5:2 (2011), 68-73  
“Teaching Matters: Rules of Engagement: Best Practices for Connecting with Students” 4:1 (2010), 1-4  
“The Importance of a Philosophy of Teaching Statement to the Teacher/Librarian” 2:2 (2008), 64-66

“President’s Message,” *PNLA Quarterly* 69:1 (2004) – 69:4 (2005), p 2. (Web: [www.pnla.org/quarterly](http://www.pnla.org/quarterly))

"Web World" an irregular column offered to Montana newspapers by the Office of the Vice President for Research, Creativity & Technology Transfer, MSU-Bozeman. 2000-2004.

"On the Web," a regular column for *Discovery: A Newsletter of Research and Scholarship* (Office of the Vice President for Research, Creativity & Technology Transfer, MSU-Bozeman), 9/96-5/2003. (Web: [www.montana.edu/wwwvr/publications.html](http://www.montana.edu/wwwvr/publications.html))

“PR Hint of the Week,” a monthly contribution published on *Wired-MT*, for the Montana Library Association’s Marketing and Public Relations Committee. November 2001 – June 2003.

#### Reviews

“America’s Jewel,” a review of James Conaway, *America's Library: The Story of the Library of Congress, 1800-2000* (New Haven: Yale University Press, 2000), H-DC, H-Net Reviews, January 2002. URL: [www.h-net.org/reviews/showrev.cgi?path=127431014407274](http://www.h-net.org/reviews/showrev.cgi?path=127431014407274). (invited)

"State Publications: Montana." *Journal of Government Information* 26:6 (November/December 1999), 657.

Pre-publication review of Lyn Elizabeth M. Martin (ed.), *The Challenge of Internet Literacy: The Instruction-Web Convergence* (New York: Haworth Press, 1997). (invited)

#### International Refereed Presentations and Panels

“The Now and Future Festival: Literary Performance and the Disembodied Book,” a virtual presentation for the Ninth International Conference on the Book, Toronto, ON, October 2011 (Web: [youtu.be/DBAwAX06f1c](http://youtu.be/DBAwAX06f1c))

“Out West and Down Under: New Geographies for Staff Development,” presented with Garry Potter, Victoria University Library, Melbourne, at *People in the Information Profession*, Victoria University, Melbourne, Australia, October 2009.

“The Observant I: Self-Assessment and the Evaluation of Library Leadership Training,” presented at the Continuing Professional Development and Workplace Learning Section of IFLA’s *7th World Conference on Continuing Professional Development & Workplace Learning for the Library and Information Professions*, Johannesburg, South Africa, August 2007.

“Backbone, Funny Bone, Wishbone: Skeletal Discoveries from Leadership Institutes,” a panel discussion with Della Paradis, Edmonton Public Library; Pilar Martinez, Edmonton Public Library; and Michael Burris, Executive Director of the British Columbia Library Association, presented at the *Library Association of Alberta Conference* in Jasper, AB, in April 2006.

“Leadership Training for All: Providing Opportunities for Degreed and Non-Degreed Librarians in a Regional Institute,” presented at the *International Federation of Library Associations (IFLA) Continuing Professional Development and Workplace Learning Section’s 6th World Conference on CPD and WPL for the Library and Information Professions*, Oslo, Norway, August 2005.

### *Other Refereed Presentations*

“Two Sides of an Old Coin: The Give and Take of Reference Consultation Programs,” presented with Brenda Mathenia at the *LOEX of the West Conference*, Boise, ID, June 3, 2004.

### *National and Regional Presentations & Panels*

“Emotional Labor in the Library: Developing Strategies to Support Employees in the Workplace,” a program proposed with Garry Potter (Victoria University, Melbourne, AU) for the *Pacific Northwest Library Association Conference* in Helena, MT, August 2014. (accepted)

“Reading the Region 2013-2014: Award Books from the Pacific Northwest,” a panel program proposed for the *Pacific Northwest Library Association Conference* in Helena, MT, August 2014. (accepted)

“Cooking Up the Past: Writing the Food History of an Agricultural State,” a roundtable submitted with Molly Kruckenberg (Montana Historical Society), Mary Murphy (Montana State University), and Zoe Anne Stoltz (Montana Historical Society) for the 2014 Meeting of the Agricultural History Society, in Provo, UT, June 2014. (accepted)

“Growing Our Own: Cultivating Leaders,” a panel program presented at the *Pacific Northwest Library Association Conference* in Boise, ID, August 2013. (invited)

“Reading the Region 2012-2013: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Boise, ID, August 2013.

“Assessing Library Instruction & More,” a presentation for the Tribal College Librarians Institute, Bozeman, MT, June 2013. (invited).

“Reading the Region 2011-2012: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Anchorage, AK, August 2012.

“Stalking the Wild E-Book: Helping Academic and Public Patrons Bag E-Content,” presented with Susanne Reymer at the *Pacific Northwest Library Association Conference* in Anchorage, AK, August 2012.

“Reading the Region 2010-2011: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Spokane, WA, August 2011.

“Reading the Region 2009-2010: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Victoria, BC, August 2010.

“Reading the Region 2008-2009: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Missoula, MT, August 2009.

“Taking the “Club” Out of Book Club,” a presentation with Beth Boyson for the Tribal College Librarians Institute, Bozeman, MT, June 8, 2010. (invited)

“Adventures in Leadership: Leaders in Their Natural Element,” to be presented with Mary DeWalt at the *Pacific Northwest Library Association Conference*, Post Falls, ID, August 2008.

“Reading the Region 2007-2008: Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Post Falls, ID, August 2008.

“Reading the Region: 2005 Award Books from the Pacific Northwest,” a panel program presented at the *Pacific Northwest Library Association Conference* in Eugene, OR, in August 2006.

“Turned On and Tuned In? Professional and Personal Side Effects of a Library Leadership Institute,” presented at the *Pacific Northwest Library Association Conference* in Eugene, OR, in August 2006.

“Peer Review for Reference,” presented at the Pacific Northwest Library Association Conference: *The Stories We Share*. Sitka, Alaska. August 3-6, 2005. (co-presenters Nancy Foley, Lori Thornton, and Christy Donaldson).

“The Value of Leadership: How To Get It and How To Use It,” a panel presentation with Ann Symons, past ALA President, and others at the *Alaska Library Association’s Annual Conference*, Barrow, AK, March 2005.

“Leadership Training for All: PNLA’s 1st Leadership Institute,” presented at the *Alaska Library Association’s Annual Conference*, Barrow, AK, March 2005.

“Librarian in a Box: Using Intranets for Knowledge Management,” a panel presentation with Brian Rossmann and Cathy Claybaugh, presented at the *Pacific Northwest Library Association 2003 Annual Conference*, Boise, ID, August 2003.

"Thinking Differently: Creativity Tools for Problem Solving in the Information Maze," with Jody Zauha, State of Idaho Division of Human Resources, for the *Idaho Library Association Annual Conference*, Boise, ID, October 2002.

"Creating Web Cat User's Guides," a panel presentation with Doralyn Rossmann and Anna Teller, Texas Wesleyan Law Library, for *Unicorn Users Group International (Sirsi) 2002 Conference*, Huntsville, Alabama, May 2002.

"Thinking Backward: Problem Solving with Creativity," with Jody Zauha, State of Idaho Division of Human Resources, for the *Annual Conference of the National Association for Government Training and Development (NAGTAD)*, Boise, ID, October 2001.

"Relevancy and Libraries in the Consumer Age," with Sue Samson, University of Montana, and Cindy Christin, Bozeman Public Library, for the *Pacific Northwest Library Association Annual Conference*, Corvallis, OR, August 2001.

"Doomed by the Planetoid? Access to Pulp Fiction Periodicals in Two Major Library Collections." Libraries and Popular Culture Area, *Joint Meeting of the Popular Culture Association and American Culture Association*, New Orleans, LA, April 2000.

"Digital Libraries: "Kitchens for Knowledge Preparation."" Panel presentation for "The Digital Library: Fact, Fantasy, Future," MPLA State Agencies, Cooperatives, and Systems Section, *Mountain Plains Library Association/Montana Library Association Annual Conference*, Big Sky, MT, June 1999.

“The Hoard of the Gibbelins: Pulp Fiction in Library Collections,” presented at the Research Forum, *Mountain Plains Library Association/Montana Library Association Annual Conference*, Big Sky, MT, June 1999.

"Web Site Evolution: Controlling the Monster," with Greg Notess. *Computers in Libraries*, Arlington, VA, March 1997. (Web: [www.notess.com/speak/cil/cil97/](http://www.notess.com/speak/cil/cil97/))

"The Dirty Details of Gopher Maintenance: The University of Michigan and Department of Commerce Economic Data," presented at the *Eastern New York Division, Association of College and Research Libraries (ENY/ACRL) Spring Conference*, Troy, NY, March 1995.

### *State and Local Presentations & Panels*

“Cooking Up the Past: Stories from Montana Foodways,” a program proposed with Zoe Ann Stolz and Molly Kruckenberg (Montana Historical Society) for the 2014 Montana History Conference, to be held in Helena, MT, September 2014. (submitted)

“Turning on Books: Exploring eBooks and eReaders,” a presentation with Suzanne Reymer for the Festival of the Book, Missoula, MT, October, 2011.

“Taking the “Club” Out of Book Club,” a presentation with Beth Boyson, Della Dubbe, and Penny Hughes-Briant for the Festival of the Book, Missoula, MT, October 2010.

“Collaborative Library Internships,” a presentation with Alice Meister for the Montana Library Association’s Academic and Special Libraries Division Annual Retreat, Chico Hot Springs, MT, October 2010. (invited)

“Icing the Cake: Library Programs to Promote collections and Services,” a presentation for the Tribal College Librarians Institute, Bozeman, MT, June 7, 2010. (invited)

“Summer Reading – Past and Present,” a presentation for the Bozeman Business and Professional Women, Bozeman, MT, June 25, 2008.

“Tense About Tenure? Helpful Advice for Academic Librarians,” a panel presentation with Ann St. Clair, Tamara Miller, Bonnie, Allen, and Samantha Hines for the *Montana Library Association Annual Conference*, Great Falls, MT, April 2008.

“Montana MUST Reads: Favorite Picks from the 2007 Montana Book Award Committee,” a panel presentation for the *Montana Library Association Annual Conference*, Great Falls, MT, April 2008.

“Getting and Voicing a Teaching Philosophy: What? Why? How?” an MSU System libraries workshop presented with Mary Anne Hansen, Bozeman, MT, July 2007.

“Students Are from Mars and Library Staff Are from Venus? Using Reference Interview Techniques to Improve Customer Service,” an MSU Libraries workshop presented with Connie Strittmatter, Bozeman, MT, July 2007.

“Rousing Reads: Favorite Picks from the 2006 Montana Book Award Committee,” a panel presentation with MBA Committee members for the *Montana Library Association Annual Conference*, Helena, MT, April 2007.

“Reference and Beyond: All You Want to Know About Reference But Never Asked!” a day-long preconference with Christy Donaldson and Connie Strittmatter for the *Montana Library Association Annual Conference*, Helena, MT, April 2007.

“A Festival Harvest: Favorite Picks from the 2005 Montana Book Award Committee,” a panel program presented with other members of the Montana Book Award Committee at the *Montana Festival of the Book*, Missoula, MT, September 2006.

“Best Impressions: Favorite Books from the 2005 Montana Book Award Committee,” moderator and presenter on a panel program with other members of the Montana Book Award Committee at the *Montana Library Association Conference* in Missoula, MT, in May 2006.

“The Secret of the Syndicated Sleuth: Nancy Drew, Readers, and Libraries,” presented with Dr. Linda Karell, Associate Professor of English, Montana State University, *Montana Library Association Conference*, Missoula, MT, May 2006.

“Relevant, Redundant, or a Great Business Strategy? Nancy Drew in her Seventies,” presented with Dr. Linda Karell, Associate Professor of English, Montana State University, for the *Talking Books Salons at Borders Bookstore*, September 6, 2005. (invited)

“Meet Our Future Leaders: A Snapshot of the 2004 PNLA Leadership Institute,” presented as part of *Significant Tidings at the Montana Library Association’s Annual Conference*, Billings, MT, April 2005.

“Need it? Find it! @ Your Library; a Public Relations and Marketing Workshop,” presented with Darlene Staffeldt, Anne Abrams, and Tracy Cook at the *Montana State Library Fall Workshop*, Lewistown, MT, September 2003.

“Working Smart: Using Your State, Regional, and National Library Organizations,” a panel presentation with Gail Wilkerson, Cheryl Hesper, and Suzanne Reymers, for the *Montana Library Association Annual Conference*, Butte, MT, April 2003.

“Making Your OPAC More User-Friendly: Providing Effective Online Help and Documentation,” with Doralyn Rossmann, for the *Montana Library Association Annual Conference*, Great Falls, MT, April 2002.

“Hiring 101: Recruitment and Interview Tips and Traps.” Panel presentation for the *Montana Library Association Annual Conference*, Kalispell, MT, April 2001.

“Technology: A Realistic Look,” with Barbara Kawecki, EBSCO. *Tribal College Librarians Institute*, Montana State University, Bozeman, MT, July 2000. (invited)

“The Imposter Syndrome: Professional Development Fear & Loathing.” *Tribal College Librarians Institute*, Montana State University, Bozeman, MT, July 1999. (invited)

“Web Site Management: Taming the Many-Headed Beast,” with Ken Kempcke. *Offline Retreat, Montana Library Association*, Bozeman, MT, February 1999. (Web: [www.lib.montana.edu/~alijz/offline99/index.htm](http://www.lib.montana.edu/~alijz/offline99/index.htm)).

“Virtual Handouts: Using the Web to Replace Paper in Library Instruction,” presented for Significant Tidings, *Montana Library Association Conference*, Helena, MT, April 1996. (Web: [www.lib.montana.edu/~alijz/virtual.html](http://www.lib.montana.edu/~alijz/virtual.html)).

#### *Poster Sessions and Displays*

“Book Appétit: Savoring Your Summer Reading,” a display in Renne Library, created with Dr. Amy Thomas, MSU Dept of English, and Lee Strickland, MSU undergraduate in English, June 24-July 15, 2007.

“Aliens and Gumshoes: The Pulp Fiction Experience,” a display in Renne Library, April 2006. (Web: [www.lib.montana.edu/about/displays/06pulpfiction.html](http://www.lib.montana.edu/about/displays/06pulpfiction.html))

“Thinking Backward: Resources for Creativity,” a poster session for the *LOEX of the West Annual Conference*, Bozeman, MT, June 2000.

“Apply Yourself! Professional Development Grants and Programs,” a poster session with Mary Anne Hansen, MSU, and Laura Greene, Georgia Tech Library, Atlanta, GA. *American Library Association Annual Conference*, Washington, DC, June 1998.



## ONGOING RESEARCH INTERESTS

- History of Montana foodways
- Electronic literature, eBooks, and eReaders
- Public performance of literature
- Library leadership development and assessment
- Staff development planning
- Information literacy and library instruction pedagogy

## GRANTS, AWARDS, AND HONORS

Mentor, Pacific Northwest Library Association (PNLA) Leadership Institute, October 2013  
Montana State University Faculty Excellence Grant, Office of the Provost, April 2013  
Montana State University Instructional Innovation Grant, Office of the Provost, February 2013 (with Sheila Bonnard, Mary Anne Hansen, and Greg Notess)  
Humanities Hero Award, Humanities Montana, September 2012  
Cornerstone Award, Bozeman Public Library, April 2012  
Pacific Northwest Library Association, Honorary Life Membership, August 2011  
Montana State University Sabbatical, Spring 2011  
Montana State University Short Term Professional Development Grant, 2009  
Montana Library Association (MLA) Professional Development Grant, 2007  
Mentor, PNLA Leadership Institute, October 2006  
Phi Kappa Phi Honor Society, Montana State University Chapter, 2006  
Mentor, PNLA Leadership Institute, October 2004  
Snowbird Library Leadership Institute, Snowbird, UT, July 1999.  
Best Research Paper award for "The Hoard of the Gibbelins: Pulp Fiction in Library Collections," presented at the Research Forum, Mountain Plains Library Association/Montana Library Association Annual Conference, Big Sky, MT, June 1999.  
3M/NMRT Professional Development Grant and Outstanding Achievement Award, New Members Round Table, American Library Association, 1999.  
Faculty International Research & Program Development Fund Grant, International Education, MSU-Bozeman, March 1997.  
Research Library Resident, University of Michigan Library, 1993-1995.  
Beta Phi Mu International Library Science Honor Society, 1993.  
Junior Fellow, Serials and Government Publications Division, Library of Congress, Summer 1992.  
Teaching Assistant, School of Library and Information Science, University of Iowa, 1992-1993.  
Patricia Foley Memorial Scholarship, Iowa Library Association/ACRL, 1991.  
H.M. Wilson Scholarship, School of Library and Information Science, University of Iowa, 1991.

## SERVICE

### *Library Profession*

Editorial Advisory Board for *Revolutionizing the Development of Library and Information Professionals: Planning for the Future*, Ed. by Samantha Schmehl Hines. IGI Global, 2013. Chapter Reviewer (2013)  
American Library Association (ALA), 1991-2010, 2012-  
ACRL College Libraries Section: Medium Sized Academic Libraries Discussion Group  
Co-Convener (2005-07)  
ALA Orientation, Training, and Professional Development Committee, Intern (2003-05)  
3M/New Members Round Table Professional Development Grant Committee (1994-97)  
NMRT Friendly Booth Judge (1997-99)  
NMRT Mentoring Committee (1996-97)  
NMRT Resume Reviewing Service Committee (1999-2000)  
NMRT Shirley Olofson Memorial Award Committee (1997-99)

NMRT Speakers Bureau Committee, Co-Chair (1998-99) and Chair (1999-2000)  
 International Federation of Library Associations (IFLA), 2005-2006, 2007-2008  
 Information Access Company (IAC) Information Authorship 1998 Awards, Judge  
 LOEX-of-the-West 2000 (Bozeman, MT, June 2000), 1998-2000  
 Conference Steering Committee  
 Conference Program Review Committee  
 Montana Library Association (MLA), 1995-  
 Co-Chair, 2014 Annual Conference (2012- )  
 Annual Conference Local Arrangements Committee (2009-2010)  
 Offline Interest Group Retreat Planning Committee (1998-99, 1999-2000, 2006-07)  
 Co-Chair, 2004 Annual Conference (2003-2004)  
 MLA Delegate to the ALA "Creating Library Leaders" Preconference, ALA Midwinter 2002  
 Public Relations & Marketing Committee (2001-03)  
 PNLA Representative (elected office) (2000-03)  
 Professional Development Committee (1999-2002)  
 Academic and Special Libraries Division Retreat Planning Committee (1999, 2000, 2001)  
 Significant Tidings Conference Program, Chair & Moderator (1996-97, 2000-01)  
 Pacific Northwest Library Association (PNLA), 1998-  
 Program Committee Chair, PNLA Annual Conference (2009)  
 PNLA President and Past-President (2004-06)  
 Mentor, PNLA Leadership Institute (2004, 2006, 2013)  
 PNLA Vice President/President Elect (2003-04)  
 PNLA 2003 Conference Planning Committee, Publicity Chair (2003-04)  
 PNLA Leadership Institute Planning Committee (2002-)  
 PNLA 2002 Conference Co-Chair (2001-02)  
 Nominations Committee (2000-2003), chair (2005-06)  
 Montana Representative (2000-03)  
 Adult Readers Book Award Committee (1999-2001)

#### *MSU Libraries*

Search Committee: Undergraduate Services Librarian (Chair), 2014  
 Learning & Research Services Visioning Task Force, Chair, October-November 2013  
 Friends of the MSU Library Board, 2013-  
 Scholarly Communication Group (formerly Institutional Repository Group), 2013-  
 Browsing Group (Chair), January 2013-  
 Commons Assessment Group (Chair), April 2012-December 2012  
 Activities and Events Committee, 2010- (chair 2012-)  
 Search Committee (Chair): Reference Librarian, 2008  
 Library Staff Association Co-Vice President, 2008  
 Leadership, Education, Ability, Potential (LEAP) Committee, 2007 - 2010  
 2007 MSU Libraries Symposium: Invitations, Programs, and Publicity Work Group  
 Public Services Group (Chair), 2007- 2010  
 Friends of the MSU Libraries Dessert Dialogues, table discussion leader, 2007, 2012, 2014.  
 Library Display Committee, 2000-03, 2006-07  
 Federated Search Task Force, 2006-07  
 Library Faculty Advisory Council (LFAC), 1996-98 (Chair, 1998), 2006-07  
 Friends of the MSU Libraries Book Group, Organizer and Coordinator, 2000-  
 Search Committee (Chair): Reference Librarian, 2006  
 2006 MSU Libraries Symposium: Invitations, Programs, and Publicity Work Group (Chair), 2006  
 Search Committee: Reference Librarian, 2005-06  
 Search Committee (Chair): Reference Librarian, 2004-05  
 Search Committee (Chair): Adjunct Reference Librarian, 2001, 2002, 2005  
 Library Review Committee for Promotion and Tenure, 2001-02, 2002-03 (Chair), 2003-04, 2008-09, 2009-10,

2010-2011, 2011-2012, 2012-2013 (Chair)  
Emergency Procedures Review Committee, 2003  
Ad Hoc Committee for the Library Classroom, 2003  
Search Committee (Chair): Electronic Resources Librarian, 2002-03  
Ad Hoc Committee for the Library Atrium Lounge, 2000-02  
Search Committee: Reference Librarian/Government Information Specialist, 2000  
Montana University System Staff Development Initiative Coordinating Committee, 1999  
Search Committee: Information Technology Support Specialist II, 1999  
Ad Hoc Committee for the Library Classroom, March-May 1999  
Library Staff Association Secretary, 1999  
MSU Libraries Web Site Revision Task Force, June - August 1998  
Search Committee: Information Technology Support Specialist II, 1998  
MSU Libraries Retreat Planning Committee, Chair, June 1998  
Friends of the Library Internet Training, April 1998  
MSU Libraries Retreat, Discussion Facilitator, "Library as People," August 1997  
Search Committee: Library Systems Coordinator, June 1997

#### *University*

PhD Graduate Committee in American Studies: Mary Biehl, 2013-  
Faculty Advisor, Student Club: Novel Bunch, Fall 2013-  
College of Letters and Science (CLS) Seminar Advisory Board, Fall 2013-  
Composition Committee, Dept. of English, 2010-2012, Fall 2013-  
Search Committee for the Director of the Writing Center, Dept. of English, Fall 2012 – Spring 2013  
Women's and Gender Studies Minor Committee, 2002- (co-chair 2012-2013)  
Search Committee for the Dean of the Library, Summer 2012  
Convocation Committee, Fall 2008 -  
Teaching Excellence in Action Committee (TEACH, formerly Teaching and Learning Committee), Fall 2007-  
(chair Fall 2010)  
Masters Graduate Committees in English: Michelle Wiseman, 2002; Joshua Johnson, 2008  
New Faculty Mentor for the Teaching and Learning Committee, 2006-2007  
MSU For A Day, February 1996, March 2006  
Search Committees, History & Philosophy Department, Fall 2001; Fall 2007  
University Web Advisory Committee, Library Representative, 1998-2000

#### *State of Montana/Local Community*

Much Ado About Something: Readings from Shakespeare's Comedies, Bozeman Public Library, reader,  
Spring 2014  
Strategic Planning Committee & Visioning Retreat, Bozeman Public Library, Spring 2013  
Jane Austen Celebration, Bozeman Public Library Foundation, reader, January 2013  
Bozeman Senior Center Book Group, discussion leader, 2012-  
One Book One Bozeman Committee, Bozeman Public Library, Fall 2009 –  
Traveling Scholar for the Montana Committee for the Humanities OpenBook program, 2004-2012  
Friends of Bozeman Public Library Book Sale volunteer, Summer 2010  
Montana Book Award Committee ([www.montanabookaward.org](http://www.montanabookaward.org)), 2004-08

#### **PROFESSIONAL MEMBERSHIPS**

American Library Association (ALA), 1991- 2010; 2012-  
International Federation of Library Associations (IFLA), Continuing Professional Development &  
Workplace Learning Section, 2005, 2007  
Montana Library Association (MLA), 1995-  
Pacific Northwest Library Association (PNLA), 1998- (Honorary Lifetime Member 2011-)

## SELECTED PROFESSIONAL DEVELOPMENT

### American Library Association (ALA)

Midwinter Conference: 1994-2002; 2004-2007; 2013

Annual Conference: 1993, 1995, 1997-2000, 2003-2004, 2006-2007, 2014

### Association of College and Research Libraries (ACRL)

Immersion Program, Assessment Track, Nashville, TN, 2013

Immersion Program, Intentional Teaching Track, Chevy Chase, MD, 2006

ACRL Conference: 2003, 2001, 2007, 2009

### International Federation of Library Associations (IFLA)

World Library and Information Congress: 2005

Continuing Professional Development and Workplace Learning Section Satellite Conference: 2005, 2007

### Montana Library Association (MLA)

Annual Conference: 1996-2008, 2010, 2013, 2014

Leadership Retreat: 2000-2003, 2013

Academic and Special Libraries Division Fall Retreat: 1999-2002, 2013

Offline Retreat: 1997, 1999, 2007, 2010, 2012

### Pacific Northwest Library Association (PNLA)

Annual Conference: 1998, 2001-2006, 2008-2014

Leadership Institute, Fort Worden, WA, 2013 (Mentor)

Leadership Institute, Schweitzer, ID, 2008 (Assistant)

Leadership Institute, Donnelly, ID, 2006 (Mentor)

Leadership Institute, Federal Way, WA, 2004 (Mentor)

### LOEX

LOEX of the West: 1998, 2000, 2004

LOEX: 1994

### Selected Additional Professional Development

Alaska Library Association Annual Conference, Barrow, AK: 2005

Academic Libraries Futures Symposium, Montana State University Libraries, Bozeman, MT: 2006

CAUSE96 Conference, San Francisco, CA: 1996

Computers in Libraries Conference: 1996, 1997, 2002

Digital Humanities 2013, Lincoln, NB, July 2013

Educom '97, Minneapolis, MN: 1997

Idaho Library Association Annual Conference, Boise, ID: 2004

Interagency Depository Seminar, US GPO, Washington, DC: 1994

Joint Meeting of the Popular Culture Assoc and American Culture Assoc, New Orleans, LA: 2000.

Library Association of Alberta Conference, Jasper, AB: 2005

Lifelong Learning: Bridging the Millennium, a conference sponsored by the Idaho Lifelong Learning

Association (ILLA) and the American Society for Training and Development (ASTD) – Treasure Valley Chapter, Sun Valley, ID: 2000

Montana Festival of the Book, Missoula: 2000, 2001, 2005, 2006, 2011, 2012

National Festival of the Book, Washington, DC: 2011, 2012

Online Northwest Conference, Portland, OR: 1999

Oregon Library Association Annual Conference, Portland, OR: 2005

People in the Information Professions Conference, Melbourne, AU: 2009

Poetry in America Symposium: Poetry and the American People: Reading, Voice, and Publication in the 19th and 20th Centuries, Library of Congress, Washington, DC: 2000

Shaping Outcomes (an online course in outcomes based planning and evaluation), Institute of Museum and Library Services (IMLS) and Indiana University Purdue University Indianapolis (IUPUI), May/June 2007

Snowbird Library Leadership Institute, Snowbird, UT: 1999